

抱負

我們要成為卓越的稅務管理機構, 為促進香港的繁榮安定作出貢獻。

使命

我們致力 -

- 以高效率及合乎成本效益的方式 徵收税款;
- 對納稅人待之以禮,並提供有實效的服務;
- 透過嚴謹的執法、教育及宣傳, 促使納稅人遵守稅務法例;
- 協助員工具備應有的知識、技巧和態度,從而竭盡所能,實踐我們的抱負。

信念

我們的基本信念是 -

- 專業精神
- 講求效率
- 積極回應
- 處事公平
- 注重成效
- 待人以禮
- 群策群力

Vision

We aim to be an excellent tax administration that plays an important part in promoting Hong Kong's prosperity and stability.

Mission

We are committed to -

- collecting revenue efficiently and cost-effectively;
- providing courteous and effective service to the taxpaying public;
- promoting compliance through rigorous enforcement of law, education and publicity programmes; and
- enabling staff to acquire the necessary knowledge, skills and attitude so that they can contribute their best to the achievement of our vision.

Values

Our core values are -

- Professionalism
- Efficiency
- Responsiveness
- Fairness
- Effectiveness
- Courtesy
- Teamwork

The Tampayor's Charler

A. Your Highba as a Texpayer

1. Tax Liability

You only have to pay the associat of tax that orelay

2. Courteens Treatment

You are emitted to exterious inserment to your drakage with us.

3. Profosional Service

You are cratified to receive our service in a timely strategy to accombance to oth our pledged standards. You can expect assistance from us to help you understand and most your tax abbestions. You can expect us to out in on impacted, professional and fair manner

4. Privacy and Confidentiality

You are emitted to expect that the information you provide as well be used only for proposes the low allows: that it will not be also know to arrows. except as authorized by law

5. Access to Information

You are emitted access to your even tax entormation held by us as permitted by the last,

6. Billingual Service

You are interfest to our service in Chinese or English, at your choice.

7. Complaints and Appeals

 ${\cal R}$ you are not satisfied with our service, you have the eight to give commerce and complete to us or to the Ombudience. If you disagree with the present of your ray assessment, you have the right of objection and appeal.

B. Your Obligations as a Texpayer

New should be boront in your doubtupe with on

2. Listgement of Retarns, Documents and Information

You should the correct telepros and documents and provide complete and accurate information selfwe kine limits specified.

2. Tax Payment

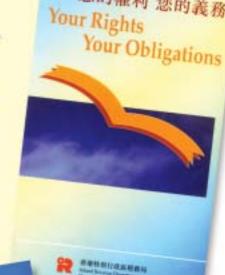
You should pay your tre due on more

4. Recent Keeping

You obsertd keep watticises records to enable your tre habitate to be ascertained accurately.

5. Keeping IRD Posted

You should keep to informed apart charge of huseren er correspondence addr



網税人約章

The Thypayer's Churler

您的權利 您的義務

納酰人約章

A. 场限人的框包

1. 权许以东 我也是他们是我们是我们是这个

在延續機器等的時,在在電腦目標報的時間。 2. 以南城市

任有權為以表別必定或性所或認到標準被保險後, 3. 有发现的 你可能學表們後也你發展來將目開其表情 形式形形放射以次在 · 有复核协士的电应数本

作用量用的資本以作法與否定的項後 - 提出例外有 4. 8.1516-91 拉维林一本有利任何人推進

在法则济风节、指有被查别有媒体的加工规律 3. SERTEN

6. 强态联络

你有權關你見們與權利以中工兵是支持款。 **以对在斯里特别是我感觉不紊乱,你有错得我們** 成形形形形形形形形形形形形 ,我也出的深刻 **电影张取力证别和上海**

16. 机枪人约森雀

I. MERTE 位推議实施者即利息专注。

在應於依沒的組內從交应維持循程直接文件 查提供完整和申報的提供。 1. 生食中核

3. 旅游农品 有规律的安核

你也从在天花的怪路。以何事花晓落, 4. 观奇论路

在阳至各或地区地长加有资料,更地知识的。 S. WHER

