抱負、使命及信念 Vision, Mission and Values

抱負

我們要成為卓越的稅務管理機構,為促 進香港的繁榮安定作出貢獻。

使命

我們致力-

- 以高效率及合乎成本效益的方式徵收 税款;
- 對納稅人待之以禮,並提供有實效的 服務;
- 透過嚴謹的執法、教育及宣傳,促使 納稅人遵守稅務法例;
- ●協助員工具備應有的知識、技巧和態度,從而竭盡所能,實踐我們的抱 負。

信念

我們的基本信念是-

- 專業精神
- 講求效率
- 積極回應
- 處事公平
- 注重成效
- 待人以禮
- 群策群力

Vision

We aim to be an excellent tax administration that plays an important part in promoting Hong Kong's prosperity and stability.

Mission

We are committed to -

- collecting revenue efficiently and cost-effectively;
- providing courteous and effective service to the taxpaying public;
- promoting compliance through rigorous enforcement of law, education and publicity programmes; and
- enabling staff to acquire the necessary knowledge, skills and attitude so that they can contribute their best to the achievement of our vision.

Values

Our core values are -

- Professionalism
- Efficiency
- Responsiveness
- Fairness
- Effectiveness
- Courtesy
- Teamwork













The Taxpayer's Charter

A. Your Rights as a Taxpayer

1. Tax Liability

You only have to pay the amount of tax due under

2. Courteous Treatment

You are entitled to courteous treatment in your dealings with us.

3. Professional Service

You are entitled to receive our service in a timely manner in accordance with our pledged standards. You can expect assistance from us to help you understand and meet your tax obligations. You can expect us to act in an impartial, professional and fair manner

4. Privacy and Confidentiality

You are entitled to expect that the information you provide us will be used only for purposes the law allows; that it will not be disclosed to anyone, except as authorized by law.

5. Access to Informatio

You are entitled access to your own tax information held by us as permitted by the law.

6. Bilingual Service

You are entitled to our service in Chinese or English, at your choice.

7. Complaints and Appeals

If you are not satisfied with our service, you have the right to give comments and complain to us or to the Ombudsman. If you disagree with the amount of your tax asset nent, you have the right of objection and appeal.

B. Your Obligations as a Taxpayer

1. Honesty

You should be honest in your dealings with us.

2. Lodgement of Returns, Documents and Information

You should file correct returns and documents and provide complete and accurate information within time limits specified.

3. Tax Payment

You should pay your tax due on time.

4. Record Keeping

You should keep sufficient records to enable your tax liability to be ascertained accurately.

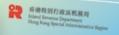
5. Keeping IRD Posted

You should keep us informed upon change of business or correspondence address.



您的權利 您的義務 Your Rights Your Obligations





納税人約章

A. 纳税人的權利

1. 税務負擔

你只须缴付依法所微的税款。

2. 以禮相待

在處理稅務事宜時,你有權獲得禮貌的符遇。

你有權獲得我們迅速地按所承諾的標準提供服務。 你可期望我們協助你瞭解和履行稅務義務。 你可期望我們以公正、專業和公平的態度處事。

你所提供的資料只作法例許可的用途;除法例另有 授權外,不會向任何人披露。

5. 查閱資料

在法例許可下,你有權查閱有關你的個人稅務

6. 雙語服務

你有權選擇我們的服務以中文或英文提供。

倘若你對我們的服務感到不滿意,你有權向我們 或申訴事員提出意見和投訴。就作出的評稅, 你有權提出反對和上訴。

B. 纳税人的義務

1. 減減實質

你應誠實地處理稅務事宜。

2. 依法申報

你應於指定時限內提交正確的報稅表和文件。 並提供完整和準確的資料。

3. 撤纳税款

你應準時交税。

4. 保存纪錄

你應保存充足的紀錄,以利確定稅款。

5. 保持聯繫

你的業務或通訊地址如有更改,應通知我們。



在通导集引责驾政府制制建政股份 政府印書同样











